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Trainer

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Company: BLACKSTONE MEDICAL SERVICES

Location: Sabaneta

Category: business-and-financial-operations

TrainerAbout Us:Blackstone Medical Services is a leading company in the health sector with a strong presence in the U.S. market for over 10 years. We specialize in the diagnosis of Sleep Apnea and provide high-quality medical services to improve the lives of our patients. Our company culture emphasizes camaraderie and seeks to foster the well-being of our employees through rewarding growth opportunities. Job Description: We are currently seeking a talented and motivated Trainer to join our team at Blackstone Medical Services. The Trainer will be responsible for developing and delivering training programs for our employees, with a focus on product knowledge, sales techniques, and customer service skills. The ideal candidate will be passionate about learning and development, with a proven track record of effectively transferring knowledge and driving performance improvement.Responsibilities: Develop and implement training programs to support the professional development of employees, including new hires and existing staff. Deliver engaging and interactive training sessions both in-person and virtually, utilizing a variety of instructional techniques and multimedia resources. Conduct needs assessments to identify training gaps and opportunities for skill enhancement. Collaborate with department managers and subject matter experts to ensure training content is accurate, relevant, and aligned with organizational goals.•Monitor and evaluate training effectiveness through feedback mechanisms, performance metrics, and participant assessments. Provide ongoing coaching and support to employees to reinforce learning and promote continuous improvement. Stay current with industry trends, best practices, and regulatory requirements related to sleep apnea diagnosis and treatment. Requirements: •Bachelor's degree in

education, Human Resources, Business Administration, or related field.•Minimum of 6 Months to 1 year of experience in training and development, preferably in the healthcare or medical device industry.•Excellent communication and interpersonal skills, with a customer-focused approach.•Proficiency in Microsoft Office Suite and virtual training platforms.•Experience with Learning Management Systems (LMS) is a plus.•Advanced English level (B2)•Benefits:•Competitive salary and benefits package•Opportunities for career advancement and professional growth•Supportive work environment with a focus on employee well-being and developmentRemuneration:3'000.000COP to 3'500.000COPSchedules and locationMonday - Friday from 7:00 a.m. to 5:00 p.m.Sabaneta, Antioquia

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