

Technical Support Associate - Inglés 80% -Bogotá - Bogbbbm

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Company: Teleperformance

Location: Bogotá

Category: computer-and-mathematical

Resumen

Technical Support Associate

Why TP?

With a presence in more than 91 countries, we are the industry leader! Great Place to Work has certified us as one of the best companies to work in the country and the world. We don't stop innovating, and we always go beyond.

Are you ready to work with the TOP team?

Responsabilidades

What you'll do as a Technical support Associate?

Collaborate with different companies from Latin America

Provide excellent Technical Support

Work with confidential information, while treating it sensitively

Aim to resolve issues on the first interaction by being proactive, patient, and understanding.

Requisitos

Who are you?

An English speaker (B2) level 80%, who's empathetic, responsible, and proactive.

A good listener who likes helping others to resolve issues on the first interaction.

Minimum 2 years of experience as a customer service, IT, Web Tech Support or similar role.

Enjoy:

Bogotá- Colombia **North Point (Av. Cr. 7 # 155 – 80)**

A salary of \$3'100.000

Schedule: Monday to Friday from 8:00 - 17:00

Weekends OFF

40 hours a week.

Performance Bonuses

Growth opportunities

Paid Training

Indefinite term contract

Career development programs

Coworkers fund

Volunteering program

Connect with other cultures and be part of the world's largest interactions team.

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