

Colombia Jobs Expertini®

Technical Project Manager

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Company: LotusFlare, Inc.

Location: Bogotá

Category: computer-and-mathematical

LotusFlare is a product company with engineering offices in North America, Europe, and Asia. Our solution is adopted by leading telecom providers and lifts their product infrastructure into the digital age. We are replacing traditional business backends with an engagement-centric dynamic product stack. Our cloud-native SaaS platform running on leading public clouds as well as supporting on-premise private and hybrid clouds is based on the latest technologies picked from the CNCF stack. LotusFlare, founded by early product and growth staff from Facebook, is backed by leading investors including Social Capital and Google Ventures. LotusFlare provides a platform for telecom operators to create a 100% digital customer experience where subscribers can choose and port a mobile number, order SIMs, and devices, track shipping, choose and purchase plans, discover and consume content, pay bills, receive loyalty rewards, and access customer service. LotusFlare also provides a Growth platform to drive user acquisition, engagement, and monetization of digital products. LotusFlare's clients include leading companies such as Verizon Wireless, Telenor, Ooredoo, Singtel, Maxis, Globe, LinkedIn, and Skype. **POSITION SUMMARY:** As a Technical Project Manager, you play a critical role in ensuring the successful delivery of projects, which often involve complex technical integrations. You must have a strong technical project management background and excellent organization, problem-solving, and communication skills. You must also have a solid understanding of project management fundamentals and be comfortable communicating with a diverse stakeholder group, including senior leaders, both verbally and in writing. Success for any project is measured based on whether projects are completed on time and exceed customer expectations; this role will be

critical to achieving that success. Responsibilities: Ensure that best practices and defined project management processes and standards are adhered to for assigned projects regarding scoping and planning, issue management, risk management, change management, quality management, etc. Establish the project plan baseline by collaboratively defining and documenting the project scope, including key milestones and dependencies. Foster open communication and transparent collaboration among all team members and stakeholders. Monitor project progress, identify and mitigate risks, and proactively address any roadblocks. Assign and oversee the daily tasks of LotusFlare personnel assigned to the project while ensuring all team members are working toward established milestones. Conduct regular meetings to determine progress and address any challenges, issues, or questions regarding assigned projects. Prepare and provide periodic updates and status reports to internal and external stakeholders. Additionally provide data and metrics to key stakeholders. Be a part of a Global Delivery Team, share experiences, and develop the PM discipline within LotusFlare to improve processes, methods, and tools with creative ideas. Maintain and update project documentation, including project plans, risk registers, and progress reports. Work with the latest collaboration tools, including Jira, Confluence, Trello, etc.

Job Requirements: Bachelor's degree in Computer Science, System Information, Engineering, Business Administration, or any other relevant major. 5+ years experience in Project Management in a technical and/or software development environment, preferably in the Telecommunications sector, with exposure to Product Engineering teams and BSS/OSS development and integration. Demonstrate a deep understanding of foundational Project Management processes, strategies, tools, and methods. Strong understanding of agile methodologies (Scrum, Kanban, etc.). A solid foundation in service-oriented and digital technologies is required to understand service interdependencies and technical solutions for multi-tiered systems. Comfort and experience with cross-organizational communication; excellent written and verbal communication skills. Experience in delivering products against a plan in a fast-paced, multi-disciplined, and often ambiguous environment. Experience working independently to design, plan, and execute technical projects. Able to distill data and articulate the rationale for making difficult trade-offs. Additional certifications, a valid PMP designation from the PMI, and/or experience as a Scrum Master using the Agile methodology are assets.

Benefits LotusFlare provides: Salary package that follow your growth Yearly bonus Trainings and workshops Truly flexible working hours Mentorship LotusFlare Website and Social Media Website: www.lotusflare.com LinkedIn:

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