

Colombia Jobs Expertini®

Sr Business Process Analyst

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Company: ACI Worldwide

Location: Colombia

Category: computer-and-mathematical

If you've ever used an ATM, paid a bill through your phone, sent money to a friend or shopped online, chances are your transaction was safeguarded and processed using our software.

Now it's your turn to serve the payment needs of organizations and people the world over.

As an **Sr Business Process Analyst Bogotá (Colombia)** you will join a diverse, passionate team, dedicated to making possibilities happen in the payments industry!

Job Summary:

Plan, design, develop and facilitate the development, implementation and continuous improvement of ACI's methodologies, processes and procedures. Work across organizational boundaries to

ensure process consistency and adoption. Monitor implemented processes for adoption and compliance.

Diagram and evaluate existing processes. Organize, lead and facilitate cross-functional project teams. Develop metrics that provide data for process measurement.

Job Responsibilities:

Plans, designs and implements methodology, process, procedure and best practice according to ACI's defined process framework.

Manages process definition projects. Identifies and monitors the tasks, estimates and milestones required to meet the identified project objectives.

Identifies the stakeholders required to participate in process definition activities.

Conducts working sessions with cross-functional working teams to define the as-is and should-be states.

Makes recommendations for process improvements. Documents, communicates and implements process improvements.

Conducts process needs analysis using the standards established by the process manager. Compiles and communicates findings of process needs analysis and other key interested parties.

Provides pre-development consulting services with internal customers to gather and define development environment requirements for projects and enhancements to existing systems.

Creates and delivers process related training.

Defines the metrics required to track adoption and compliance. Publishes applicable process documents.

Participates in cross-organizational process initiatives to ensure consistency and representation of applicable organizations.

Provides coaching, mentoring and training on defined methodologies, processes, procedures and best practices.

Perform other duties as assigned

Understand and adhere to all corporate policies to include but not limited to the ACI Code of Business Conduct and Ethics.

Knowledge, Skills and Experience required for the job:

Advanced/Fluent English is required

Bachelor's degree in Computer Science or related field or equivalent experience.

5+ years related experience.

Advanced Oral presentation and written communication skills

Excellent presentation, oral and written communication, and listening skills

Preferred Knowledge, Skills and Experience needed for the job:

Work Environment:

Standard work environment

Power Bi Development, Mainly Dataflows, Data Sets & Data Modelling skills

Oracle Analytics: Working knowledge of Oracle database development, such as creating

tables, writing SQL queries, basic tuning of SQL queries, and database upgrade.

Python coding for data validation and cleansing between sources

Statistical analysis for big data and AI

Experience in hands-on front-end development, metadata, and ETL specification to support business requirements for reporting across the organization.

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