

# Colombia Jobs Expertini®

## Senior QA Engineer - Fintech / Disruption and Insurance

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Company: Hopper

Location: Bogotá

Category: architecture-and-engineering

**About the job** Do you want to substantially impact the future of Hopper's travel technology? We're hiring a QA Engineer to join our Fintech team and help us innovate the evolution of travel selling and booking technology. As a QA Engineer, you will be directly responsible for owning the quality of the fintech systems that power Hopper's award-winning user experience. We're seeking an experienced web and mobile QA Engineer to join our team to help us grow and mature the Disruption and Insurance category of Hopper's fintech portfolio of products.

### **What would your day-to-day look like:**

Create and execute manual and automated test cases for web, mobile, and API components.

Maintain comprehensive documentation of test results.

Investigate issues by examining code, querying databases, and analyzing logs.

Collaborate with development teams to resolve defects.

Develop and maintain test frameworks for API and mobile app performance.

Propose process enhancements to improve product quality.

### **An ideal candidate has:**

Outstanding written and verbal communication.

Owned automated and manual test suites in a b2b, fintech, or other quality-critical team.

Skill in analyzing logs to identify issues and troubleshoot problems.

Ability to test APIs effectively.

Competence in querying databases to validate data integrity.

Understanding of programming languages and frameworks relevant to test automation.

Proficiency in maintaining a bug database and tracking issues throughout the development lifecycle.

A solid grasp of the systems being tested, including their architecture and components.

A curious mindset and looks for edge cases not explicitly specified by engineering or product.

### **Perks and benefits of working for us:**

Well-funded and proven startup with large ambitions, competitive salary and upsides of pre-IPO equity packages

Unlimited PTO

Carrot Cash travel stipend

Flexdesk Access Pass & Work-from-home stipend

Entrepreneurial culture where pushing limits and taking risks is everyday business

Open communication with management and company leadership

Small, dynamic teams = massive impact

100% employer paid medical, dental, vision, disability and life insurance plans

#posttoexternal **More about Hopper** Hopper, we are on a mission to become the leading travel platform globally – powering Hopper’s mobile app, website and our B2B business, HTS (Hopper Technology Solutions). By leveraging massive amounts of data and advanced machine learning algorithms, Hopper combines its world-class travel agency offering with proprietary fintech products to bring transparency, flexibility and savings to travelers globally. We have developed several unique fintech solutions that address everything from pricing volatility to trip disruptions – helping people travel better and save

more on their trips. The Hopper platform serves hundreds of millions of travelers globally and continues to capture market share around the world. Ranked the third largest online travel agency in North America, the Hopper app has been downloaded over 120 million times and has become largely popular among younger travelers – with 70% of its users being Gen Z and millennials. While everyone knows us as the Gen Z and Millennial travel app, Hopper has evolved to become much more than that. In recent years, we've grown into a global travel agency and travel fintech provider that powers some of the world's largest brands. Through , our B2B division, the company supercharges its partners' direct channels by integrating our fintech products on their sites or powering end-to-end travel portals. Today, our partners include leading travel brands like Capital One, Nubank, Air Canada and many more. Here are just a few stats that demonstrate the company's recent growth: Hopper sells billion worth of travel and travel fintech every year. In 2023, over billion trips were planned through the Hopper app and our HTS partnerships. Our fintech products – including Price Freeze, Flexibility for Any Reason and Flight Disruption Assistance – have exceptionally strong CSAT because the terms are always clear, and customers receive instant, no-questions-asked resolutions. Almost 30% of our app customers purchase at least one fintech product when making a booking; and consumers are more likely to repurchase if they add fintech to their booking vs if they booked just travel. Given the success of its fintech products, Hopper launched a B2B initiative, HTS (Hopper Technology Solutions), which represents more than 50% of the business. Through HTS, any travel provider (airlines, hotels, banks, travel agencies, etc.) can integrate and seamlessly distribute Hopper's fintech or travel inventory on their direct channels. As its first HTS partnership, the company partnered with Capital One to co-develop Capital One Travel, a new travel portal designed specifically for cardholders. Other HTS partners include Air Canada, Uber, CommBank, Nubank, Flair Airlines with many more in the pipeline. Featured in Apple's Best of the App Store list of Essential Travel Apps in 2023 and recognized by the likes of Fast Company's Most Innovative Companies, Hopper has been downloaded over 120 million times and continues to have millions of new installs each month. Hopper is now the #3 largest online travel agency in North America and 70% of our app customers are Gen-Z and millennials travelers. Hopper has raised over \$750 million USD of private capital and is backed by some of the largest institutional investors and banks in the world. Hopper is primed to continue its acceleration as the world's fastest-growing mobile-first travel marketplace. Come take off with us!

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