

QA Specialist

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Company: Critical Mass

Location: Bogotá

Category: business-and-financial-operations

An Intermediate QA reports to a QA Lead. Works closely with QA lead, QA Subject Matter Experts, other QA members, Project managers, designers and developers to ensure QA standards and client satisfaction are delivered. He/She Provides execution of QA tasks with speed and great quality for the overall agility of the QA team.

You will:

Co-responsible for the quality of projects based on the requirements and design specifications.

Responsible for attending meetings providing status, taking notes and providing feedback when needed.

Able to communicate test results, issues, and risks found to project team members, project managers, and QA management through the different channels.

Identify test data

Create and maintaining comprehensive test plans

Write and maintaining test cases/scripts

Create traceability matrix documents based upon project requirements

Create checklist documentation based upon project requirements

Perform functional and non functional testing

Effectively communicating statuses

Apply industry standard testing methodology, strategies and industry best practices

Create defect tickets and track issues to resolution

Report creation and related metrics at different levels when necessary

Support the team on onboarding co-workers and/or junior staff members

Should be able to execute regression tests based on design specifications and requirements

Expected to support QA estimations if needed.

Expected to fully understand project life cycle and industry standards.

Expected to fully understand testing methodologies

Expected to ask all necessary questions when tasks, requirements or information isnt clear or missing

Identify and raise risks

You have:

English Proficiency (C1).

Minimum 2 years of experience in software quality assurance.

Bachelors degree in software engineering or related field or equivalent work experience.

Knowledge of Agile Methodologies for software development

Experience working with local and offshore teams

Experience in task management and defect tracking tools like Jira and/or similar

Extensive knowledge of Windows or MacOS software is expected.

What We Offer:

Competitive benefits packages

Vacation, compassionate leave, sick days, and flex days

Access to online services for families and new parents

End of year closure days (not deducted from vacation balance)

Diversity and Inclusion Board with 12 affinity groups

Internal learning and development programs

And more

At Critical Mass, we value our employees and offer competitive compensation and benefits packages. If you're looking for a challenging and rewarding opportunity to make a significant impact on the lives of our employees, we encourage you to apply for this exciting position today!

The Talent Team at Critical Mass is focused on ensuring we provide the best training, onboarding, and employee experience possible! Our new hires & employees are the future of our organization, and we want to set you up for long-term success.

Critical Mass is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We do not tolerate discrimination on the basis of race, national origin, gender, gender identity, sexual orientation, protected veteran status, disability, age, or other legally protected status. If you are an individual with disabilities who would like to request an accommodation, please reach out to.

We are committed to fostering diversity, equity, and inclusion within our pool of candidates, with a target of achieving at least 50% representation from underrepresented communities. The Critical Mass Talent Acquisition team will only communicate from email addresses that use the URLs criticalmassandus.greenhouse-mail.io. We will not use apps such as Facebook Messenger, WhatsApp, or Google Hangouts for communicating with you. We will never ask you to send us money, technology, or anything else to work for our company. If you believe you are the victim of a scam, please review your local government consumer protections guidance and reach out to them directly.

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