

# Colombia Jobs Expertini®

## Product Manager - AI/ML

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Company: CSG

Location: Colombia

Category: other-general

Hi, I'm Laura Pérez, your Recruiter and guide to joining CSG! We are excited to learn more about you and your unique background.

The product manager will manage an internal and external facing software product with AI/ML components. They will work with software engineering and the product team to improve our products, address new challenges, and drive business outcome. The role has a good mix of strategic, business, and technical knowledge providing flexibility and significant learning opportunities in the dynamic payments' ecosystem.

### **We are looking for an AI/LM Product Manager who will:**

You will guide the development of our models and machine learning infrastructure, to satisfy critical user needs both internally and externally and ensure the performance and scalability of our products and services.

Self-driven and passionate about bringing AI solutions to market through a complex ecosystem.

Participate in technical discussions with R&D and Engineering to understand how technical design decisions impact scope, timeline, and trade-offs.

Strong judgment in making trade-offs between customer and business needs short and long term.

You will gather data on new product ideas, evaluate them for financial and market potential, create execution plans to capitalize on these opportunities.

You will drive the prioritization of technical work together with engineering and management for AI/ML work.

Ability to thrive in a constantly evolving work environment with frequent new challenges and changes.

Participate and drive product due diligence, identifying and communicating critical issues, potential risks and dealbreakers.

Partner with sales, marketing, and business finance to develop pricing strategies and our strategic go-to-market approach, including enabling sales via ROI analysis, roadmaps, etc.

Lead stakeholder meetings to communicate timelines, execute on key integration tasks, uncover, and solve for roadblocks to ensure successful integration execution.

**Is this opportunity right for you? We are looking for candidates who:**

4-6 years of experience in the payments industry, financial services, or consulting

Robust knowledge of AI & ML methodologies and trends

Experience in managing AI/ML based products that deal with complex data, processing, and analysis.

Experience as a Software Engineer or Applied / Data Scientist is preferred.

Strong verbal and written communication skills, problem solving skills and attention to detail.

Organized self-starter, result oriented, and a passion for scaling new products.

Understanding and practicing product management methodologies, especially those that support agile software development environments.

## **Our Guiding Principles**

### **Impact**

Always help and empower others, whether they're colleagues or customers. When our employees set their minds to something, great things happen.

### **Integrity**

Do what's right for our customers and our people while being authentic. We treat everyone

with trust and respect—that's just who we are.

### **Inspiration**

Be bold in the way you think and passionate about the work you do. Test out innovative ideas without the fear of failure.

### **CSGer Perks & Benefits**

Work from Home, in-office, or hybrid.

Medical & Dental Coverage.

Life Insurance.

And so much more!

If you would like to be considered for employment opportunities with CSG and need special assistance due to a disability or accommodation for a disability throughout any aspect of the application process, please call us at +1 (402) 431-7440 or email us at [CSG provides accommodations for persons with disabilities in employment, including during the hiring process and any interview and/or testing processes.](#)

### **Our Story**

CSG empowers companies to build unforgettable experiences, making it easier for people and businesses to connect with, use and pay for the services they value most. For over 40 years, CSG's technologies and people have helped some of the world's most recognizable brands solve their toughest business challenges and evolve to meet the demands of today's digital economy.

By channeling the power of all, we make ordinary customer and employee experiences extraordinary. Our people [CSGers] are fearlessly committed and connected, high on integrity and low on ego, making us the easiest company to do business with and the best place to work. We power a culture of integrity, innovation, and impact across our locations, representing the most authentic version of ourselves to build a better future together. That's just who we are. Learn more about [CSG Inclusion & Impact here.](#)

### **Location(s):**

Colombia Remote Brazil Remote

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