

# Colombia Jobs Expertini®

## Principal DevOps Engineer

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Company: TeleSign

Location: Bogotá

Category: computer-and-mathematical

**Location** Hybrid in Bogotá, Colombia

**Resumes must be submitted in English for consideration**

Telesign connects, protects and proactively defends companies, customers and the digital interactions between them. With powerful AI that delivers identity with speed, accuracy and global reach, we enable Continuous Trust. Empowering companies to transact, communicate and engage with their customers free of fear, Continuous Trust makes the promise of the digital economy possible

We are looking to hire **Lead DevOps Engineer** who will support the Linux infrastructure within Telesign Operations as we build a highly virtualized and distributed transaction processing platform. The technical operations team, working in conjunction with development and release engineering teams, employs an Agile DevOps oriented approach to improve the quality, consistency and efficiency of deployment of TeleSign's products and infrastructure.

The Operations team environment includes staff in the US, Belgrade, Serbia and Colombia. Team members must be detailed oriented, demonstrate good risk management-based decision making, and bring innovative, reliable solutions to challenges and problems alike. Successful candidates will possess strong DevOps experience along with proven Linux skills. Candidates must self-motivate and demonstrate drive to research and complete assigned tasks whether working independently as a member of a cross-organizational team.

## **Key Responsibilities:**

- Work as part of a virtual team moving Telesign to a continuous delivery capability through use of microservices, containerization and orchestration.
- Provide systems administration support for Telesign's Linux environments, including monitoring, testing, performance analysis, capacity planning and problem resolution.
- Ensure Telesign's service levels are met through highly available and redundant infrastructure.
- Work with Telesign security and network teams to insure the security and integrity our services.
- Provide technical support to Engineering, Customer Success and other organizations as needed.
- Manage personal workload through internal ticketing system and provide regular status updates.

## **Essential Requirements:**

- Bachelor's degree in Computer Science or equivalent work experience.
- 7+ years' experience with DevOps configuration management and automation tools (Jenkins, Puppet, Terraform, CloudFormation, Docker, Kubernetes, etc.).
- 7+ years in systems administration experience in build and supporting virtualized Linux systems using VMware, AWS, or other cloud-based services in a highly available service-oriented architecture.
- Experience with Bitbucket/Github source code control.
- Proficiency in bash scripting as well as an additional language such as Python.
- Linux based relational and non-relational databases (PostgreSQL, Elasticsearch, Cassandra, DynamoDB, Redis).
- Understanding of basic networking design (VLANs, IPSec, and load balancing).
- Proficiency with Observability tools (Grafana, ELK, Pagerduty, icinga, Datadog, Prometheus, etc.)
- Ability to work independently as well as with others, depending on scope of assignments.
- Capable of multitasking, prioritizing multiple assignments, working with managers to delegate tasks to peers, performing research independently.
- Ability to speak and write clear English in order to facilitate clear, unambiguous communications.

## **About Telesign:**

Telesign is proud to be an equal opportunity employer. We believe our differences help us create a better workplace, a better product, and a better community. We do not discriminate on the basis of race, color, ancestry, religion, national origin, marital status, pregnancy, sex, sexual orientation, gender, gender identity or expression, age, genetic information, disability, military or veteran status, or any other basis protected by federal, state or local law, ordinance or regulation.

Telesign is an Affirmative Action Employer and as part of the commitment to AAP, it will seek to ensure affirmative action to provide equality of opportunity in all aspects of employment, and that all personnel activities, such as the recruitment selection, training, compensation, benefits, discipline, promotion, transfer, layoff and termination processes remain free of illegal discrimination and harassment based on protected characteristics.

**Telesign does not accept unsolicited resumes from individual recruiters or third party recruiting agencies in response to job postings. No fee will be paid to third parties who submit unsolicited candidates directly to our hiring managers or HR team.**

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