

# Colombia Jobs Expertini®

## Lead Test Automation Engineer

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Company: SoftServe

Location: Colombia

Category: computer-and-mathematical

### WE ARE

SoftServe is a global digital solutions company with headquarters in Austin, Texas, founded in 1993. Our associates are working on 2,000+ projects with clients in the USA, Europe, and APAC region. We are about people who create bold things, make a difference, have fun, and love their work.

Our Client is a leading managed WordPress hosting platform, providing businesses with the speed, security, and reliability they need to thrive online. Their platform simplifies and automates many of the complex tasks associated with managing a WordPress website, allowing businesses to focus on creating great content and growing their audience.

### IF YOU ARE

Experienced for 6+ years in leadership and quality assurance testing within a fast-paced environment

Proficient in quality assurance (QA) testing with one or more of the following enterprise systems: Salesforce, NetSuite, HubSpot, Workday, or similar billing/subscription management and sales systems

Seasoned in developing test automation frameworks with at least some programming languages like Java, JavaScript, Python

Quickly adopting new languages and technologies, as the tech stack could potentially be extensive

Good at communicating complex technical information concisely and effectively in written and verbal formats

Possessing a proactive and results-oriented approach to QA

Skilled in managing, coordinating, and leading QA and user acceptance testing (UAT) activities across diverse teams

Experienced in developing automated test plans and scripts

Having a strong understanding of automation frameworks and tools (would be a plus)

### **AND YOU WANT TO**

Deliver high-quality assurance on complex software programs and system integrations used by Clients' Enterprise Systems teams – Salesforce, NetSuite, Workday, etc.

Collaborate with program and product managers, stakeholders, functional experts, developers, and team leads to define comprehensive QA test plans aligned with functional requirements and business objectives

Execute test strategies encompassing system and integration testing across various functionalities like billing, subscription management, sales, portals, and communication platforms

Develop and maintain clear and concise QA test plan summaries and reports, keeping stakeholders informed of progress and test coverage

Proactively coordinate user acceptance testing (UAT) across multiple stakeholder teams, ensuring seamless execution and preventing delays

Work directly with development teams to identify, replicate, and resolve system and integration bugs, escalating critical issues to product and program leads

Champion continuous improvement within the QA practice by mentoring junior testers, sharing best practices, and innovating testing methodologies for complex, multi-system integrations

Monitor test completion progress and report on achieved goals and objectives

Design, develop, and implement automated test scripts to improve efficiency and test coverage where applicable, considering the intricate nature of integrations and the number of systems involved

Collaborate with cross-functional teams (program and product managers, architects, tech leads, and system analysts) to ensure QA activities align with project scope, schedule, priority, and business goals

Proactively identify and address potential QA challenges to meet established timelines and deliver exceptional service within project constraints

### **TOGETHER WE WILL**

Communicate with the world-leading companies from our logos portfolio

Work with the latest modern tools and technologies on various projects

Have access to strong educational and mentorship programs

Work in a friendly atmosphere with a proficient team

Code! The project is not overwhelmed with meetings and other non-development-related activities

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