

L2 Support Engineer

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Company: Manpower

Location: Bogotá

Category: other-general

Información General

Nombre L2 Support Engineer ID 42457 Fecha 01-Ene-2024 Ciudad Bogotá País Colombia

Línea de Negocios Experis Rango Salarial \$ 9'500.000 - \$ 9'999.999

Descripción y Requerimientos

Descripción

Important company in the IT sector requires for its team a level 2 support engineer with fluent conversational English level (B2)

Necessary Skills and Experiences

Bachelor's Degree in Computer, Electrical & Electronics or Industry Engineering, MIS or other relevant departments of universities

At least 2 years of support experience

Experienced in the payment sector with POS and/or mPOS, SoftPOS software,

Familiar with the Jira ticketing system

Experienced in mobile application installation, distribution, and management,

Experienced in application building with Jenkins.

Fluent in English (written, spoken - upper intermediate).

Strong analytical mindset, problem solving and strong communication skills.

Strong responsibility and ownership attitude, customer(service) oriented mindset is a must.

Labor conditions:

Type of contract: Contractor

Work modality: Remote 100%

Schedule: Monday to Friday.

Salary depending on profile and salary aspiration, payment in dollars.ty)

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