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Junior SRE

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Company: PayU Location: Bogotá Category: other-general

About PayU PayU, a leading payment and Fintech company in 50+ high-growth markets throughout Asia, Central and Eastern Europe, Latin America, the Middle East and Africa, part of Prosus group, one of the largest technology investors in the world is redefining the way people buy and sell online for our + merchants and millions of consumers. As a leading online payment service provider, we deploy more than 400 payment methods and PCI-certified platforms to process approximately 6 million payments every single day.

About the role

SREs are responsible for the big picture of how our systems relate to each other. Limiting time spent on operational work, doing blameless postmortems and breaking things to proactively identify potential outages

What you'll do

Engage in and improve the whole lifecycle of services—from inception and design, through deployment, operation, and refinement.

Support services before they go live through activities such as system design consulting, developing software platforms and frameworks, capacity planning and launch reviews.

Help to maintain services once they are live by measuring and monitoring availability, latency and overall system health.

Scale systems sustainably through mechanisms like automation, and evolve systems by

pushing for changes that improve reliability and velocity.

Educate and practice sustainable incident response and blameless postmortems.

Use your shift to prevent incidents from ever happening.

Monitor and alert on symptoms and not on outages.

Design, build and maintain core infrastructure pieces that allow us to scale and support hundreds of thousands of concurrent payments.

Educate engineers on how to approach and debug production issues across services and levels of the stack.

Break things in purpose to identify potential outages

What you'll need to succeed

Bachelor degree in Computer Science, Systems engineering or similar.

Between 2 to 3 years of total experience.

Intermediate computer networking skills

Intermediate Linux administration skills (RHEL/Centos/Ubuntu)

Knowledge on at least one programming language (Python/Java/Node.js)

Knowledge and experience on public and private clouds (AWS, Azure, GCP/VMware)

Basic knowledge with Docker, Kubernetes, Terraform or similar.

Basic knowledge on configuration management tools.

Knowledge and experience on monitoring tools such as (Grafana, Prometheus, Thanos, OTEL, CloudWatch)

English Level B2

About usAt PayU, we are a global fintech investor and our vision is to build a world

without financial borders where everyone can prosper. We give people in high-growth markets the financial services and products they need to thrive. Our expertise in 18 high-growth markets enables us to extend the reach of financial services. This drives everything we do, from investing in technology entrepreneurs, to offering credit to underserved individuals, to helping merchants buy, sell and operate online. Being part of Prosus, one of the largest technology investors in the world, gives us the presence and expertise to make a real impact. Find out more Our Commitment To Building A Diverse And Inclusive Workforce As a global and multi-cultural organization with varied ethnicities thriving across locations, we realize that our responsibility towards fulfilling the D&I commitment is huge. Therefore, we continuously strive to create a diverse, inclusive and safe environment, for all of our people, communities and customers. Our leaders are committed to create an inclusive work culture which enables transparency, flexibility and unbiased attention to each and every PayUneer so they can succeed, irrespective of gender, color or personal faith. An environment where every person feels they belong, that they are listened to, and where they are empowered to speak up. At PayU we have zero tolerance towards any form of prejudice whether a specific race, ethnicity, or of persons with disabilities or the LGBTQ communities.

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