

## IT Operations Coordinator

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Company: Intexus

Location: Bogotá

Category: other-general

We are a company founded in Bogotá in 1997 as providers of integrated hardware, software and data capture devices solutions for identification card issuance applications and personnel attendance control solutions for the settlement of hours worked by the employees.

We have more than 25 years of experience in the Colombian market with more than 1,500 implemented solutions. We are looking for Professional

in **Engineering in**

**systems, electronic or telecommunications** With more than 3 years of experience in related positions.

Who will be in charge of coordinating IT operations staff to guarantee availability, quality, operability, maintenance and customer support. Additionally, it will execute monitoring, infrastructure, maintenance, documentation, assistance and support tasks for services.

### **ESSENTIAL KNOWLEDGE**

- Works team management.
- Knowledge of IT Service Management (ITSM) processes and tools.
- Administration of Windows Server and Linux platforms.
- Administration of virtualized platforms with VMware, Certified Professional desirable in VSphere 5.1 or higher.
- Knowledge of firewall devices and routers, FORTINET desirable.
- Intermediate knowledge of networks and communications, OSI model -TCP/IP, VPN.
- Intermediate knowledge of cryptography and PKI infrastructure.
- Basic knowledge of .NET, Java or Perl programming.

- Intermediate-advanced handling of SQL statements.
- Intermediate-advanced command of English.
- Basic command of agile methodologies, such as SCRUM, Kanban, among others.
- Infrastructure operation on AWS.
- Good use of language and fluency to express ideas and communicate a message.
- Achievement and customer orientation.
- Desirable knowledge of electronic payment methods, identification solutions and security.

To work in Bogotá Hybrid hours from Monday to Friday 8 to 6

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