

Colombia Jobs Expertini®

International Reservation Agent

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Company: Sabre

Location: Colombia

Category: office-and-administrative-support

Description

Nuvola, a Sabre's company is looking for a Reservation Agent within our Hospitality unit that takes inbound calls for a dedicated hotel or multiple properties. This role serves the first point of contact for online shoppers and travel agents, when looking to select their accommodations. We strive to provide the guest with the best experience from the first phone call.

What does a Customer Service Reservation Agent do?

- Assist our guest and travel agents with their vacation needs via inbound calls
- Provide recommendations on suitable options while confirming reservations at our collection of internationally distinguished hotels
- Answer inquiries pertaining to the resorts' amenities, services, and policies
- Aid guests with any special requests for their stay such as dinner reservations, airport transfers, city tours, etc.

Job Requirements

- 1+ years of customer service experience
- Advanced English speakers
- Fluent Internet Connection
- Passion to provide a great customer experience over the phone

Benefits

Work remotely

Annual Performance bonus plans

Development opportunities in country or globally

We offer a competitive private health insurance for employees and eligible children

Daily meal allowance

Life Insurance

Corporate Social Responsibility opportunities

Recognition and acknowledgement programs

We will give careful consideration to your application and review your details against the position criteria. You will receive separate notification as we progress your application. Please note that only candidates who meet the minimum requirements will proceed in the selection process.#LI-Remote#LI-BP2

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