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### **HRP Global - Project Manager**

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Company: TMF Group

Location: Bogotá

Category: other-general

Wherever you're based and whatever your role at TMF Group, one thing's for certain: you'll be part of a truly diverse, global business and benefit from the many advantages that brings. Already Applied? Update your details, view your application and progress >> Login Job search Already Applied? Update your details, view your application and progress >> Login Job search e.g. Administrator, MelbourneRefine search Work TypeFull time 1 LocationsBogota, Colombial Categories Consulting Services 1 HRP Global - Project Manager Apply nowJob no: 571171 Work typeFull time Location:Bogota, Colombia Categories:Consulting Services Office Location: ColombiaPURPOSE OF THE ROLETMF Group is the leading provider of critical compliance and administrative services. We serve corporations, fund managers, financial institutions and private clients operating, expanding, and investing in multiple jurisdictions. We support clients by providing Legal, Regulatory, Compliance, Accounting & Tax, and HR & Payroll expertise in over 80 jurisdictions. TMF Group is committed to offering a world class service with a focus on client specific needs to deliver an optimal global solution. A key part of TMF's Global Business Services for global and multi-jurisdictional clients involves the process of 'on boarding' a new client and coordinating the transfer of responsibility to TMF Group.TMF is an international business that takes respect, culture and values very seriously. The ability to manage global projects and dispersed multicultural stakeholders is therefore of the utmost importance. High-level, HRP Implementation and Onboarding Project Manager ("HRP PM") role purpose is delivering all Global Onboarding implementation projects in line with recognized best practice methodology enabling TMF contracted services to be delivered to the client. This role is HRP Implementation &

Onboarding Project Manager for TMF Group, and the role is part of the Global Delivery for HRP, reporting to HRP Global PMO Director (or whomever else TMF should require) e.g. May report into Program Manager as the project requires.KEY FUNCTIONS AND RESPONSIBILITIESA. BUSINESS DEVELOPMENTDevelopment of HRP onboarding practice Continuous improvement• contributing, taking initiative and participating on improving and promoting the HRP implementation and on-boarding best practice. improving global standards, efficiency, productivity, quality• improving of existing processes or process maps, written process, SOPs and creating them if not available, etcInnovation• offering support to implement any new technology, applications, tools that might improve the HRP onboarding practiceB. PROJECTS PORTFOLIO MANAGEMENTCLIENTS PROJECTSProjects delivering all Global Implementation and Onboarding Projects ("Projects") in line with recognized best practice methodology (managing risk, governance, quality assurance, issue resolution, reporting)Point of escalation acting as main central point of contact for clients and internal stakeholders for all Projects assigned. Project planning and executing producing a detailed relevant project plan that includes objectives, scope, deliverables, timeliness, and resource allocation. • aligning with clients and internal stakeholders to ensure dates are achievable• managing interdependencies, incorporating all required Project workstreams • creating, maintaining and updating all required project management outputs (such as but not limited to Project Plans, RAID logs, Stakeholder lists, Governance plans, Communication plans, Availability tracker, etc) maintaining required level of qualityRisk assessment and mitigation identifying any potential risks that might impact the Project's success and implementing strategies to mitigate those risks Stakeholder communication. • maintaining clear and effective communication with all Projects Client and TMF stakeholders (such as Local Offices, Technical Teams, Management/Leadership, Colleagues and others when applicable) to provide updates, address concerns, provide solutions for regular and complex problems/gaps and manage expectations (through Internal briefings, Kick Off Calls, Status Updates, SteerCos, Lessons Learnt sessions, etc). working closely with Solution Architects (for Global Solution Overview aspects related), Sales (for any commercial aspects related), Internal teams to ensure One TMF approachEscalation• timely escalating resource issues, delayed project phases, missed deadlines and other planning issues• ensuring the central support teams and/or local offices adhere to the HRP on-boarding defined procedures• adhering to relevant escalation process, Budget management creating and managing the Project budget ensuring cost

control and efforts throughout the Project are recorded setting, monitoring project KPIs and proposing solutions for improvement: on-time completion rate, planned hours vs time spent, budget variances and more. Projects reporting regularly updating all project management reporting tools for stakeholders and management (such as Capacity tracker, CRM, Revenue tracker, etc) Change management managing changes to Project scope, deviations, requirements, timeliness and assessing their impact on the Project through correct Contract & Change Management standard (i.e. Change Requests, Addendums, etc.)Documentation maintaining detailed and accurate project documentation including Project plans, schedules, meeting minutes, RAID logs, etcProject Closure• ensuring a smooth project closure, including proper documentation, final deliverables and knowledge transfer if needed• ensuring any BAU requirements are set up with the appropriate teams (SLAs, KPIs, Tools, etc)INTERNAL PROJECTSReporting actual performance accountable for the performance and results (revenue) offering support to Global HRP PMO Director for measuring and reporting the relevant metrics through various internal reporting such as GD&T reporting, IOS revenue reconciliation, dashboards (project analysis), Utilization reporting (including productivity), client satisfaction survey (CSAT), CRM, DAX time sheet, etcOther internal reporting adhering to relevant internal reporting processCOMPETENCIES AND SKILLSKey technical skills- Project management skills- Advanced proficiency of MS Project Online, MS Excel, MS PowerPoint, MS Word- Intermediate proficiency of MS PMO, Power BI, MS Visio & CRM- Knowledge of HR and Payroll processes, understanding from a generalists' perspective how payroll is set up, structure, dependencies, implications, outputs and timelines- Basic understanding of HRP interfaces- Fluency in English (written & oral), additional languages (e.g., Spanish, Mandarin, others) are a plusKey soft skills1. Effective communication: Clearly conveying project requirements, progress and updates to stakeholders and relevant parties, being able to articulate the issues and solutions2. Collaboration: Working effectively with cross-functional multi-cultural/regional teams, workstreams, contractors or external partners involved in the project3. Stakeholder management: Understanding and addressing the needs and expectations of various project stakeholders (from different countries and cultures)4. Time management: Setting timeliness and ensuring project tasks are completed on schedule5. Problem-solving: Identifying challenges and proposing solutions to overcome obstacles in the project's path6. Adaptability: Being flexible and responsive to changes in project scope or priorities Adjust to challenges of managing projects across multiple countriesOther soft skills7. Organization:

Efficiently managing project documentation, schedules and resources8. Negotiation: Engaging with stakeholders to reach agreements and make decisions that align with project objectives9. Risk management: Identifying potential risks and implementing strategies to minimize their impact on the project 10. Attention to detail: Ensuring accuracy and precision in project documentation and deliverables11. Analytical thinking: Evaluating project data and information to make strategic decision EXPERIENCE AND QUALIFICATIONS Experience required to be successful at this role.- Minimum of 3+ years' experience in a project management role within the global services sector- Minimum 5+ years' experience in Financial Services Industry or worked in a local payroll environment, with clear understanding of payroll processing Type and level of education, training courses or certifications required to successfully perform this role.- Bachelor's degree in accounting/finance or of science in human resource management - necessary- Agile PM (Foundation and/or Practitioner) / Prince 2/ Lean Six Sigma / other project management certification – desiredCandidate profile- Client oriented (accustomed to speaking and negotiating with client C-levels)-Working independently, with guidance in only the most complex situations- Has project management and HRP experience- Flexible to manage multi-country, multi-regional projects- Ability to coordinate with different departments/teams to set up new procedures and get those implemented- Ability to travel as requiredAdvertised: 26 Mar 2024 SA Pacific Standard TimeApplications close: 25 Apr 2024 SA Pacific Standard Time #J-18808-Ljbffr

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