Colombia Jobs Expertini®

Hospitality Operations (Internship Opportunity) - Villa de Leyva, Colombia

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Company: Selina Location: Colombia Category: other-general

Description

WANT TO MIX A GREAT WORK EXPERIENCE WITH AN AMAZING LIFE EXPERIENCE?

Seize this unique opportunity to work for Selina, one of the world's fastest-growing lifestyle hospitality brands!

What is Selina?

Our Mission is to inspire authentic and meaningful connections. Selina was born out of a desire to celebrate the nomadic lifestyle: to experience our planet's most beautiful places, to build community, to engage with locals and fellow travelers, to work and enjoy new adventures.

Our internal ecosystem consists of Hospitality, Food & Beverage, Tours, Wellness, Education, Construction, Real Estate, CoWorking, Art & Design, Community Outreach, Education, Surf, Sales, Marketing, and Technology.

At Selina, every challenge is a wave desiring to be ridden and since we're all equal before a wave our team is always ready to take them and succeed. But always remember... The best surfer out there is the one having the most fun.

Summary

We offer a learning development program where you can transform your classroom knowledge and develop your skills throughout all areas in the hospitality industry.

As an Operations Rockstar you will:

To ensure the best experience for all customers from the Front Desk, Cowork, and Playground.

Collect real-time feedback from guests on their experience and use this data to help conclude how to improve the guest experience with the management team.

Work closely with the tours & travels team.

Provide sales support to the location

Work closely with the Selina Surfing Club

Be the main contact to center.

Manage communication with guests and deal with complaints.

Work closely with the back-office team, including inventories and reports.

Learn how to order office supplies and materials by min and max list.

Ensure standard customer service.

Day-to-day support to the housekeeping department

Create a community experience in collaboration with the community team.

Work closely with the Cowork supervisor to incorporate Selina's values into the cowork offerings, as well as our messaging and marketing.

Besides the Selina ultimate learning experience... You also receive:

Transportation Voucher 140,000 COP

2 meals/day at Location

Free accomodation in dorms during your internship

Full free access to the Selina CoWork spaces, culture, and wellness activities.

Your birthday is time off!

Discounts on Selina products and services for you, your family, and friends.

3 Free Days Accommodation (Dorms) in any Selina

Certificate of completion

It only takes to be:

Currently enrolled in the university studying tourism or hospitality

Able to provide a university letter confirming the internship period

Ready to learn and have fun but more importantly to immerse into a brand-new definition of Hospitality.

Apply Now

Cross References and Citations:

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