

Colombia Jobs Expertini®

Feed Assurance Quality Analyst

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Company: Genius Sports Group

Location: Perímetro Urbano Medellín

Category: other-general

ABitAboutUs

Genius Sports is the official data, technology and commercial partner that powers the global ecosystem connecting sports, betting and media.

Our mission is to champion a more sustainable sports data ecosystem that benefits all parties - from the rights holder all the way through to the fan.

We are the trusted partner to over 500 sports organizations globally, capturing the highest quality data for many of the world's largest leagues and federations such as the NFL, NBA, MLB, English Premier League, Serie A, FIBA and the NCAA.

From enabling leagues to take control of their official data, to creating immersive fan experiences for sports, betting and media organizations, we are driven to deliver the difference for our partners.

WhatWeDo

Sportstech

Data capture, management and analysis tools that help leagues run their sport, unlock new revenue streams, and protect the integrity of their competitions.

Video

Fully automated streaming technology, production and distribution services that help

showcase sports to the world.

Sportsbook

Everything a sportsbook operator needs to manage their operation and grow profits – all powered by the finest live sports data available.

Media & Engagement

We help brands and publishers engage and monetize sports fans with personalized campaigns and content they will love.

The Role

As a Feed Assurance Analyst, you will be responsible for enhancing the quality and accuracy of the sports feed data provided to our customers by detecting, flagging, and assessing possible mistakes. Furthermore, you will be compiling data analysis, taking corrective actions, and providing detailed feedback to relevant stakeholders inside and outside Genius Sports. The position offers an exciting opportunity to learn a complete sports portfolio. Additionally, considering the central position of our team within the company, you will be able to have direct interaction with multiple departments, increasing your understanding of the sports betting industry and enabling the knowledge gained through these interactions to enhance your growth inside Genius Sports.

Main Responsibilities:

You will be responsible for providing daily assistance to multiple stakeholders with a great level of support. With the aim of delivering excellent service, you will have to achieve a low response time and provide accurate statements to the internal parties and customer's inquiries. You should be prepared to provide efficient and accurate feedback to the different requests received daily. Perform the needed follow-up and assess negative patterns when needed assuring the highest feed quality possible.

Monitoring the accuracy of our sports feed data, overseeing the general quality of the product offered throughout our main projects such as the daily tasks, match reports checks, TV coverage rechecks, testing processes, and high-priority competitions.

You will have to work closely with the Genius Sports statistician network by reviewing their

performance during the daily coverages offered and providing relevant feedback when a mistake is committed.

The Feed Assurance team is responsible for evaluating the capabilities and knowledge level of new applicants for the statistician position. Furthermore, you will have to participate in their testing process providing detailed feedback on their performance and deciding if they are ready or not for live content.

To actively participate in team meetings, brainstorming sessions, 1-on-1 catch-ups, and workshops. The team is always open to suggestions for new approaches/implementations for ongoing projects. Additionally, feedback on the rechecking tools used by the team to assess any difficulties noticed or possible improvements aiming to increase our efficiency will be one of your responsibilities.

Continuously update your knowledge aligning the work to the new challenges and team necessities. Flexibility and adaptability are a must for our team.

Requirements:

Excellent written and spoken English.

High sports interest is required.

Schedule flexibility, including night shifts and weekends.

Accuracy and attention to detail.

Analytical thinking and problem-solving skills.

Teamwork culture and good communicative skills.

Time Management and great work accountability.

Ability to multitask, prioritize, and meet deadlines.

Proactive and Self-Motivated ethic.

Great feedback culture.

We Offer

As well as a competitive salary and annual leave allowance, our benefits include health insurance, skills training and much more, depending on location. We also offer a host of softer benefits, including many social events throughout the year such as summer and winter holiday parties, monthly team building events, sports tournaments, charity days and wellbeing activities.

Genius Sports Group is proud to be an equal opportunities employer. We recognize and celebrate the benefits that a diverse and inclusive workforce bring to our business, our customers and our staff. We welcome and will consider all applications regardless of age, different abilities or disability, gender identity or re-assignment, marriage, pregnancy, maternity, race or nationality, religion or belief, sex and sexual orientation (and any other applicable status). Please let us know when you apply if you need any assistance during the recruiting process due to a disability.

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