

# Colombia Jobs Expertini®

## Customer Service Agent - Bilingual Spanish & English

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Company: Influx

Location: Colombia

Category: office-and-administrative-support

### Colombia

Influx provides customer service for brands and tech companies on-demand, 24/7, every day of the year (including holidays). To achieve this, our operation includes agents and managers working around the globe.

We're looking for detail-oriented and thoughtful people to join our growing international team!

**Duties:**\* You'll be tasked with answering customer questions and need to be able to think on your feet, communicate clearly and effectively in writing, and empathize with customers.\* Diagnose and solve the customers' problems via voice support\* Communicate effectively with our customers\* Coordinate effectively with peers and your manager\* Contribute to a high-performance and friendly workplace culture

**Requirements:** \* Fluency in English and Spanish, spoken and written\* Excellent communication skills, both on the phone and in writing\* Personal integrity and conscientiousness\* Strong orientation on task completion, results, and strategic goals\* Team player\* Continuous learner\* Good knowledge of G-suites (Google Docs, Gmail, Google meets, Calendar, and so on)\* Have your own laptop\* Noise-canceling headset

**Benefits:**\* The flexibility of working from home without having to go to the office\* An international and diverse work atmosphere\* Extensive opportunities to learn from, and work with high-performing colleagues in a fast-paced environment

**If you believe this is a perfect opportunity for your career, please feel welcome to apply!**

Please submit your application in English

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