

Colombia Jobs Expertini®

Client Accounting Supv/Mgr

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Company: MRM

Location: Bogotá

Category: business-and-financial-operations

Position Overview: The Client Accounting Manager will be responsible for overseeing all aspects of client accounting, including financial management, reporting, and client support services. This individual will also lead and manage a small team of individuals, primarily offshore and support offices in North America, ensuring the delivery of high-quality and timely services to our clients.

Key Responsibilities:

Client Accounting Oversight:

Manage all financial aspects of client accounts, including invoicing, billing, and collections.

Ensure accurate and timely recording of financial transactions and adherence to accounting principles.

Review and analyze client financial data to identify trends, opportunities, and areas for improvement.

·Proactively document and follow up on any budgeting, billing, invoicing, or payment issues that pertain to Clients.

Develop and maintain strong relationships with Account teams to understand their accounting needs and provide proactive support and guidance.

·Manage day to day Finance responsibilities on Clients including but not limited to client/product/job setup, production invoices, ad hoc reporting, and vendor payment issues.

Team Leadership and Management:

Lead and mentor a small team of accounting professionals, providing guidance, support, and feedback to foster their professional development.

Coordinate workflow and assignments to ensure efficient and effective client service delivery.

Conduct regular performance evaluations and implement training initiatives to enhance team capabilities.

Foster a collaborative and positive work environment that promotes teamwork, accountability, and continuous improvement.

Offshore and Support Office Coordination:

Serve as the primary point of contact for offshore and support office teams, ensuring alignment with company goals, policies, and procedures.

Facilitate communication and collaboration between onshore and offshore teams to optimize productivity and service delivery.

Provide guidance and support to offshore teams on complex client accounting issues and escalate as needed for resolution.

Process Improvement and Optimization:

Identify opportunities to streamline and optimize client accounting processes, systems, and workflows.

Implement best practices and standard operating procedures to enhance efficiency, accuracy, and scalability.

Drive continuous improvement initiatives to increase productivity, reduce errors, and enhance client satisfaction.

Qualifications:

Bachelor's degree in Accounting, Finance, or related field; CPA or equivalent certification preferred.

5-8 years of experience in client accounting or financial management roles, with 3 years of experience in team leadership or management positions.

Strong knowledge of accounting principles, practices, and regulations.

Hands on operational experience in the creative or media agency industry.

Excellent communication, interpersonal, and leadership skills.

Proven ability to effectively prioritize tasks, meet deadlines, and manage multiple projects simultaneously.

Proficiency in accounting software and MS Office Suite; experience with SAP and Oracle Hyperion is a plus.

Demonstrated problem-solving skills and ability to think strategically.

Commitment to upholding high ethical standards and maintaining client confidentiality.

At MRM, Relationship is our middle name.

We employ the most innovative talent in the industry to drive digital transformation for our clients' businesses and provide creative solutions to help brands grow meaningful relationships with people.

MRM is a leading customer relationship agency that leverages the power of creativity, the beauty of data, and the magic of technology to help brands grow meaningful relationships with people.

Do you excel when working in a team? Are you fascinated by the endless possibilities that technology brings to marketing? Are you ready to transform our world?

If so, you will thrive in our culture based on the Important Things We Believe (I.T.W.B.s)

- Ideas power everything
- We're Better Together
- We'll figure it out
- Complexity can be managed
- It only counts if we deliver
- Technology is magic

MRM is a leader in Gartner Inc.'s annual Magic Quadrant for Global Digital Marketing Agencies report. Gartner Magic Quadrants are based on an exacting methodology where agencies stand out for their strategic services, including business strategy and digital business transformation skills. MRM is noted for its global vision and strategy, and its use

of tools and analytics enabling clients to deliver a measurable business impact as the result of those strategies.

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