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Assoc Business Process Analyst Intern

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Company: ACI Worldwide Location: Colombia Category: business-and-financial-operations

If you've ever used an ATM, paid a bill through your phone, sent money to a friend or shopped online, chances are your transaction was safeguarded and processed using our software. Now, it's your turn to serve the payment needs of organizations, and people the world over. As an intern in Business Operations at Bogotá, Colombia. You will join a diverse, passionate team, dedicated to making possibilities happen in the payment industries!

Job summary:

The Intern of Business Operations evaluates existing processes and work with key internal stakeholders to facilitate continuous monitoring, adherence, and improvement. Develop metrics that provide data for process measurement, identifying indicators for future improvement opportunities.

Job responsibilities:

Establishes the definition of methodologies, processes, procedures, and best practices in accordance with ACI's defined process framework.

Utilizes the appropriate components of the process framework based on the identified objectives and needs.

Identifies and monitors the tasks, estimates and milestones required to meet the identified project objectives for Risk and Compliance deliverables.

Identifies the stakeholders required to participate in process definition activities.

Makes recommendations for process improvements.

Documents, communicates, and implements process improvements. Compiles and communicates findings of process needs analysis and other key interested parties.

Creates and delivers process related training.

Participates in cross-organizational process initiatives to ensure consistency and representation of applicable organizations.

Develops and delivers process Improvement and Root Cause Analysis Frameworks.

Perform other duties as assigned.

Understand and adhere to all corporate policies to include but not limited to the ACI Code of Business Conduct and Ethics.

Understands and complies with Risk Management program requirements including identification of risks, key controls, and control testing as applicable to their responsibilities.

Knowledge:

Student in the last semester of Industrial Engineering, Finance, and Economics. The internship must be a requirement for obtaining the professional studies.

Advanced Excel and interest in data analysis.

Advanced English level.

Excellent presentation, oral and written communication, and listening skills.

Are you ready to help us transform the world of electronic payments? To learn more about ACI Worldwide, visit our web site at

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