

ASESOR VACACIONAL B2C

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Company: BCD Travel

Location: Colombia

Category: other-general

Job Description

Bring your passion and energy to our growing team. We're hiring!

Travel Agent (Hybrid/Remote)

Full time or Part time, location

As a Travel Consultant, you are the face of our company. You'll communicate and respond to request for current and new clients, helping them travel smart and achieve more.

Do you communicate effortlessly and have customer service at heart? -- Read on!

As a Travel Agent, you will

Search and confirm travel reservations for the customer

Strong understanding of a client travel policy and can consistently provide consultation to the customer

Fulfill all requests regarding necessary regulations (DOT, TSA, passports, visas, etc.)

Provide the client with the required industry information, such as low fares, exchange costs, and penalties

Seek opportunities to review operational processes and commercial relationships with client to provide suggestions for improvement

Maintain, actively communicate, and seek expansion of current knowledge of the state of the various travel industries supported

About you

You have travel agent experience

Relevant skills in GDS Sabre

Strong verbal and written communication skills in English

Solid working knowledge of the travel industry, policies, procedures, and processes

About usWe're a market leader in travel management: We help people and companies travel smart and achieve more, and our clients include some of the world's best-known and most innovative business and consumer brands. We operate in more than 100 countries, and the majority of our 10,000+ people work virtually (because a 10-second commute usually makes awesome sense). We're committed to sustainability and to driving success for our customers, our business and ourselves. Learn more about .

Your life at BCD

Working at BCD means connecting, collaborating and celebrating. You'll be part of a virtual, dynamic and flexible work environment that fosters a good work-life balance so you can focus on what makes you happy. But don't just take our word for it! Hear why people join BCD and more about the great perks of .

You'll be offered

Flexible working hours and work-from-home or remote opportunities

Opportunities to grow your skillset and career

Generous vacation days so you can rest and recharge

A compensation package that feels fair to you, including mental, physical, and financial wellbeing tools

Travel industry professional perks and discounts

An inclusive work environment where diversity is celebrated

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